



January 9, 2017

Dear Valued Customer:

It has come to our attention that the upper control arm pivot sleeves in the MCFFA-H1000P Honda Pioneer 1000 Forward Control Arm Kit were manufactured shorter than the specified length on all of our kits sold to date. We have supplied you with new parts along with instructions to replace those parts. We urge to you to replace these parts prior to riding the vehicle. The shorter pivot sleeves could accelerate the wear of the upper control arm bushings. As the bushings wear the upper control arm could become loose within the frame mount adding stress to the upper control arm pivot bolt. We are not aware of any arms becoming loose or any failures as a result of this concern, but High Lifter highly recommends these pivot sleeves be replaced to avoid possible loosening in the arm in the future. We are sending replacement pivot sleeves to all customers who have purchased this kit at no cost to them. If there are any questions about this concern, please contact us at 800-699-0947, Monday through Friday from 8 a.m. to 5 p.m. CST.

At High Lifter we take pride in the quality of our products and apologize for the inconvenience of this quality concern. We believe that manufacturing quality products and providing exceptional customer service are important even after the purchase. This is an important part of our customer relationship and separates us from our competitors. We look forward to your continued business with High Lifter Products.

Thank you,

Brian Smith
Head of Engineering
High Lifter Products