



July 7, 2014

Dear Valued Customer,

It has come to our attention that the tie rods that were supplied in the Max Clearance Forward Control Arm Kits (part numbers beginning with MCFFA-RZRS) **MUST be replaced with new updated tie rods immediately before anyone with this kit installed rides or operates their Polaris RZR S two-seater or Polaris RZR S 4-seater.**

We have an updated tie rod kit that we will ship out to you or your customer at ZERO cost. Our records indicate that you have purchased one or more of these kits directly from High Lifter or an authorized High Lifter dealer. Please contact us at 800.699.0947, Monday through Friday from 8 a.m. to 5 p.m. CST so we can send out this kit to you at zero cost. **DO NOT RIDE OR OPERATE any UTV that is equipped with the original tie rods that were supplied with Max Clearance Forward Control Arm Kit until the new updated tie rods have been installed.**

If you purchased this kit from High Lifter Products as a dealer or wholesaler, please contact your sales representative at 800.699.0947 for more information on how to get this important information to your customers **at ZERO cost to you.** It is your responsibility to notify your end users immediately of this clearance notice. As a service to you, we will be glad to contact your customer or the new owner directly and walk them through this process. Time is of the essence with any notice like this so you must provide us with the contact information for your customer(s) or the new owner within the next week, otherwise we will assume you handled this directly.

If you have any issues or questions about replacing your hardware, please contact us at 800.699.0947, Monday through Friday from 8 a.m. to 5 p.m. CST.

We look forward to your continued business with High Lifter Products.

Sincerely,

James Cassell
General Manager

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