



September 10, 2013

Dear Valued Customer,

It has come to our attention that an updated sway bar linkage should be used for the High Lifter Max Clearance Trailing Arm Kits for the 2011-2013 Polaris RZR 900. This kit is sold using the following High Lifter part numbers: PSTA-RZR9 (red), PSTA-RZR9-B (black), PSTA-RZR9-O (orange), PSTA-RZR9-W (white). Our records indicate that you have purchased one or more of this item directly from High Lifter or you have purchased this product as a dealer or wholesaler. Until the hardware has been replaced on UTVs that have this kit installed, **do not operate the UTV.**

To correct the sway bar linkage issue, a replacement sway bar linkage pack has been issued that includes new linkage, hardware, and detailed instructions with photos that show how to replace your linkage.

If you purchased this kit directly from High Lifter Products, please contact us at 800.699.0947, Monday through Friday from 8 a.m. to 5 p.m. CST to have a replacement hardware pack sent to **you at no cost.**

If you purchased this kit from High Lifter Products as a dealer or wholesaler, please contact your sales representative at 800.699.0947 for more information on how to get the replacement hardware packs to your customers **at ZERO cost to you.** It is your responsibility to notify your end users immediately of this linkage kit change. As a service to you, we will be glad to contact your customer or the new owner directly and walk them through this process. Time is of the essence with any upgrade notice like this so you must provide us with the contact information for your customer(s) or the new owner within the next week, otherwise we will assume you handled this directly.

If you have any issues or questions about replacing your hardware, please contact us at 800.699.0947, Monday through Friday from 8 a.m. to 5 p.m. CST.

We look forward to your continued business with High Lifter Products.

Sincerely,

James Cassell
General Manager

High Lifter Products
780 Professional Drive North • Shreveport, Louisiana • 71105
1.800.699.0947
www.HighLifter.com